



City of Santa Barbara

Santa Barbara Airport



August 1, 2022

Airport Administration
601 Firestone Rd.

Santa Barbara, CA 93117
(805) 967-7111
(805) 964-1380 FAX

Airport Operations
Airport Patrol
(805) 681-4803

Badge Office
(805) 681-6385

Engineering
(805) 692-6018

Maintenance
(805) 692-6060

Marketing
(805) 692-6024

Noise Abatement
(805) 967-1900

Planning
(805) 692-6032

Property Management
(805) 692-6022

Visitors Center
(805) 964-7622

FlySBA.com

Dear Santa Barbara Airport Community,

Effective August 1, 2019, Vector Airport Systems ("Vector") assumed the billing and accounts receivable of landing fees on behalf of the Santa Barbara Airport (KSBA).

"Landing fees" is a commonly used term that refers to aircraft operating fees. **"Landing fees" for KSBA are currently charged using the time of departure.** Vector will assess and bill fees in accordance with the Airport's established Landing Fees located at: <https://flysba.santabarbaraca.gov/general-aviation/pilot-information>

Please note that landing fees are calculated using the aircraft's FAA certified MLW.

Vector mails a monthly invoice to an aircraft's registered owner or management company after the conclusion of each month, typically no later than the 11th business day of the month. A self-service web portal is offered by Vector for convenient online bill payments and account management: <https://payment.planepass.com>

Vector's self-service web portal* allows operators to:

- 1) Update contact information, including email or postal mail addresses,
- 2) Process credit card payments,
- 3) Enroll in electronic invoicing,
- 4) View account history, and
- 5) Request copies of invoices via email or download invoices to Excel.

**The portal login is based on your Vector invoice number and Vector operator ID.*

For billing concerns, please contact Vector's billing service ("PlanePass") team at:

- billing@vector-us.com or (888) 588-0028 Opt. 01 or Ext. 700
 - *Vector's office hours are M-F, 9am ET – 5pm ET with most US federal holidays observed as well as the Friday after US Thanksgiving and Christmas Eve.*

If you have any questions, please contact Santa Barbara Airport's Administration Office staff at Airport@SantaBarbaraCA.gov The FlySBA website has further details concerning the landing fee and can be found by going here: <https://flysba.santabarbaraca.gov/general-aviation/pilot-information>

Sincerely,

Jonathan Abad
Airport Business Services Manager